

Team Leader Essentials

Course Content

This course combines two of our most popular supervisory courses: Leadership Essentials and Manage Employee Performance. Designed for those leading and managing others in a workplace context.

The full day program includes:

- Understanding the role and responsibility of a team leader/supervisor and its contribution to organisational objectives
- Communicating effectively
- Leadership styles and situational leadership
- Understanding communication and behaviour styles
- Managing performance and identifying causes of poor performance
- Having difficult conversations
- Monitoring performance and follow up

Learning Outcomes

By the completion of this program participants will develop:

- Greater confidence in leading people and teams
- Improved understanding of how to communicate with and engage team members
- Ability to proactively manage performance

- Strategies to manage their team more effectively
- Clear understanding of the roles and responsibilities of team leaders and supervisors and how that relates to organisational objectives

Who should attend?

This program is suitable for new and emerging supervisors, leaders, managers and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

The program is ideal for individuals who have not undertaken formal leadership or management training.

Delivery Information

Duration: 5 hours
Location: State-wide

Investment

\$ 495 TCCI member
\$ 745 non-member

More Information?

Call 1300 559 122 today to discuss your training needs including on-site or customised delivery, or email training@tcci.com.au