

Skills and Training



Leadership Essentials

Course Content

This workshop covers the foundations of effective leadership, including common challenges faced by leaders. This course has been developed based on extensive industry consultation. This course is essential for those who want to understand the foundations of being an effective team leader or supervisor.

The workshop includes information on how to facilitate appropriate communication with, and between, a diverse team.

Learning Outcomes

- Communicating as a workplace leader
- Getting your message across
- Rules for providing feedback
- Setting and managing expectations
- Leadership styles and situational leadership

Who should attend?

This program is suitable for new and emerging supervisors, leaders, managers and team leaders. The program is designed to provide participants with practical skills and improved confidence to manage and lead employees in the workplace.

The program is ideal for individuals who have not undertaken formal leadership or management training.

Delivery Information

Duration: 3 hours
Location: State-wide

Investment

\$ 350 TCCI member
\$ 525 non-member

More Information?

Call 1300 559 122 today to discuss your training needs including on-site or customised delivery, or email training@tcci.com.au